

FACT SHEET

SECURITY OF YOUR DATA

With the ever-changing security risks that are present when transacting business online, it's understandable if you have concerns about data security and safety. Because you have chosen Thomson Reuters products and services to serve your accounting needs, you can be assured that your software and data are stored in data centers that are among the most advanced and secure data centers in the world. Every precaution is taken to guarantee the safety of your data. Equipment and facilities are protected against fire, natural disasters, power failures, and other unexpected scenarios.

Data Security

- Load-balancing devices and the security infrastructure provide address anonymity with built-in safeguards to prevent "Denial of Service" (DoS) attacks and ID spoofing.
- Multiple levels of security (known as Defense in Depth) allow elevated levels of control for maintenance personnel without compromising security—including private network circuits for systems management and data and duplication for disaster recovery.

Infrastructure

- Redundant electric power feeds are used from separate utility substations.
- Internet access is obtained using multiple providers.
- Multiple large scale data centers with raised floors accommodate cable management and uniform cooling distribution.
- Advanced fire control systems enable the detection of heat and smoke. Fire suppression using current and approved fire suppression systems operate both above and below the raised flooring.

Security

- Around-the-clock internal security monitoring is maintained with camera surveillance at all entry points.
- Card-key entry systems admitting only authorized personnel are continuously logged and monitored.
- Multi-zoned, multi-level keycard access controls and monitors all access into the data centers and internal areas.
- Biometric access controls provide added levels of security.
- Picture ID is required for entrance into all buildings.
- Vehicle identification is required.



Data Privacy

- All data is treated as strictly confidential.
- Access to your information is limited to those employees with a business requirement for accessing such information.
- All hard copies of data are destroyed before disposal.
- Employees are continually educated on the confidential nature of this information and your need for privacy; policies and procedures are continually incorporated for these purposes. In addition, your customer information will never be discussed with third parties without your permission.

As technology continues to advance, you can be sure that the Thomson Reuters data center has in place the most up-to-date safeguards possible to keep your personal and business financial information confidential and secure. We value your trust in our commitment to keep your data safe. You can be confident that the IBM-certified Thomson Reuters Data Center will deliver.

